

CONTRACTUAL AGREEMENT

For

REQUEST FOR PROPOSAL (RFP) #: 1012MCSA
ENTITLED: CAMPUS CARD TRANSACTION PROCESSING SYSTEM

Between

THE UNIVERSITY OF CENTRAL FLORIDA AND ITC SYSTEMS.

This Agreement is entered into and effective upon signature of all parties, though June 30th, 2015 by and between the University of Central Florida, on behalf of its Board of Trustees (“University” or “UCF”), and ITC SYSTEMS (“Payee”). The parties agree as follows:

1. **ACKNOWLEDGMENT.** Payee acknowledges that:
 - A. The University is a public entity of the State of Florida;
 - B. The University is exempt from federal and Florida taxes;
 - C. UCF's liability is regulated by Florida law. Except for its employees acting within the course and scope of their employment, UCF shall not indemnify any entity or person and, then, such indemnification is limited to the express terms of §768.28, Florida Statutes. The State of Florida is self-insured to the extent of its liability under law and any liability in excess of that specified in statute may be awarded only through special legislative action. Accordingly, UCF's liability and indemnification obligations in this Agreement shall be effective only to the extent expressly required by §768.28, Florida Statutes. Any provision requiring UCF to provide insurance coverage other than the State of Florida self-insurance shall not be effective.
2. **DESCRIPTION OF SERVICES.** The Payee is an independent contractor pursuant to Florida law and assumes full responsibility for completion of the services/delivery of the goods, as described in detail in Attachment “A” to this Agreement, which is incorporated herein for all purposes. Units of deliverables, if any, for such services/goods are stated in Attachment “A”. Such services/goods shall be rendered/delivered in accordance with the schedule and for the amounts set forth in Attachment “A”.
3. **TOTAL AMOUNT OF AGREEMENT.** The total amount of this Agreement shall not exceed N/A, in accordance with UCF RFP No. 1012MCSA
4. **SOURCE OF PAYMENT.** If applicable, payments to Payee under this Agreement shall be paid out of the University’s account N/A.
5. **PERFORMANCE CRITERIA.** Criteria, if any, and the final date(s) by which such criteria must be met to complete this Agreement are described in detail in Attachment “B,” which is incorporated herein for all purposes. Such criteria, if any, shall be met in accordance with the schedule set forth in Attachment “B”.



6. **PERIOD OF PERFORMANCE.** The Payee shall commence performance of the terms of this Agreement upon signature of all parties, and shall terminate performance of this Agreement on June 30, 2015. The University may renew this Agreement, as mutually agreed to by both parties for two (2) one (1) year periods.

7. **PAYMENT.**

A. The University shall have sufficient time (as determined by the University) after its actual receipt of ordered goods or services to inspect and approve/disapprove the goods and/or services. It is the policy of the University that invoices on goods and/or services that have been received, inspected and approved by the University will generally be paid within thirty (30) days of the University's receipt, inspection and approval thereof. Until the University receives a properly completed invoice, the payment process will not begin.

B. Advance payment for goods and services shall not be made except in accordance with applicable Florida law.

C. The University shall not be bound to any prepayment penalty clauses.

D. Bills for approved travel expenses shall be submitted in accordance with §112.061, Florida Statutes. The University may establish rates not to exceed the maximum allowed as provided in §112.061, Florida Statutes. The University reserves the right not to pay travel expenses unless the University approves such expenses in advance, in writing. The University has the right to make travel arrangements for Payee.

Bills for fees or other compensation for services or expenses shall be submitted in sufficient detail with supporting documentation sufficient for pre-audit & post-audit.

9. **VENDOR OMBUDSMAN STATEMENT.** The University has established a Vendor Ombudsman who acts as an advocate for vendors who may be experiencing problems in obtaining timely payment(s). The Vendor Ombudsman may be contacted at (407) 882-1000. Further information may be found in University Policy 3-208, Prompt Payment Compliance.

10. **ANNUAL APPROPRIATION.** The University's performance and obligations under this Agreement are subject to and contingent upon annual appropriations by the Florida Legislature and other funding sources.

11. **ASSIGNMENTS.** Under no circumstances shall the Payee assign to a third party any right or obligation of Payee pursuant to this Agreement without prior written consent of the University. If Payee is, or during the term of this Agreement becomes, an individual on the payroll of the State of Florida, Payee represents that he or she has complied with all applicable provisions in the Florida Statutes and Florida Administrative Code regarding outside or dual employment and compensation.

12. **BILLING.** The University shall only submit payment to the Payee, if Payee has provided the University with approved invoices. Mere statements in lieu of approved invoices will not be accepted by the University. All invoices must specifically describe the services and/or goods provided, the dates and hours that the services were rendered

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and/or goods delivered and the fee charged. Payee shall deliver the invoices to UCF's Finance and Accounting Department., unless Payee has been otherwise instructed by the University. The Payee must display the applicable purchase order number on the face of each of Payee's invoices to the University. The University will not be responsible for any goods or services delivered without a properly completed University purchase order or other order provided in writing by a duly authorized University signatory or designee. If Payee's invoice lists any freight or cartage charges, such invoice must attach all of Payee's receipted transportation bills.

13. **CANCELLATION/TERMINATION.** This Agreement may be unilaterally canceled by UCF for refusal by the Payee to allow public access to all documents, papers, letters or other material subject to the provisions of Chapter 119, Florida Statutes, and made or received by the Payee in conjunction with this Agreement. UCF also may terminate this Agreement without cause on thirty (30) days advanced written notice to the Payee. The parties to this Agreement may terminate the Agreement at any time by mutually consenting in writing. Either party may terminate this Agreement immediately or also for breach by the other that remains substantially uncured after thirty (30) days' advanced written notice to the breaching party, which notice describes the breach in detail sufficient to permit cure by the breaching party. The University shall be liable only for payment for services satisfactorily rendered/goods satisfactorily delivered and accepted from the date of commencement until the effective date of cancellation/termination.
14. **COMPLIANCE.** The parties shall at all times comply with all applicable ordinances, laws, rules and regulations of local, state and federal governments, or any political subdivision or agency, or authority or commission thereof, which may have jurisdiction to pass laws, ordinances, or make and enforce rules and regulations with respect to the parties.
15. **CONFLICTS OF INTEREST.** Acceptance of this Agreement shall certify that Payee is aware of the requirements of Chapter 112, Florida Statutes and in compliance with the requirements of Chapter 112, Florida Statutes and other laws and regulations concerning conflicts of interests in dealing with entities of the State of Florida. Payee certifies that its directors and/or principal officers are not employed and/or affiliated with the University unless a current Conflict of Interest (Report of outside Activity/Employment) form has been completed, executed by such director or officer and approved in accordance with applicable University policies or rules. Violation of this section by Payee shall be grounds for cancellation of this Agreement.
16. **DELIVERY.** Delivery is to be made to "Ship To" location shown on the face of this purchase order. When delivery is specified to a location other than the University's Central Receiving Department, Payee shall direct its carrier to telephone the University's Central Receiving Department before unloading. Delivery of all shipments shall occur between 9:00 a.m. and 4:00 p.m., Mondays through Fridays only, except on State of Florida or U.S. holidays. Indicated on the face of this purchase order is the "Delivery Desired By" date; failure to make delivery by or before "Delivery Desired By" constitutes cause for cancellation of this Agreement by the University. The University of Central Florida is committed to sustainable practices. Palletized shipments should not exceed 1500 pounds per pallet and when possible, ship on a 40"x48" pallet. Include a packing list showing contents of shipment (if shipment is made in two or more containers). No boxing, packing, installation, assembly, or similar charges (not included

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in the item price) will be allowed unless expressly and specifically authorized in writing by the University on the face of this purchase order.

17. **EMPLOYMENT OF ALIENS.** Payee's employment of unauthorized aliens, if any, shall be considered a violation of §§274(e) of the Immigration and Nationality Act. If the Payee knowingly employs unauthorized aliens, such violation shall be cause for unilateral cancellation of the Agreement by the University.
18. **FORCE MAJEURE.** No default, delay or failure to perform on the part of UCF shall be considered a default, delay or failure to perform otherwise chargeable, hereunder, if such default, delay or failure to perform is due to causes beyond UCF's reasonable control including, but not limited to, strikes, lockouts, actions or inactions of governmental authorities, epidemics, war, embargoes, fire, earthquake, acts of God, default of common carrier. In the event of such default, delay, or failure to perform due to causes beyond UCF's reasonable control, any dates or times by which UCF is otherwise scheduled to perform shall be extended automatically for a period of time equal in duration to the time lost by reason of the cause beyond the reasonable control of UCF.

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19. **GOVERNING LAW.** This Agreement and any attachments and addenda hereto are subject to and governed by Florida laws including, without limitation, Florida Statutes, §§768.28 and 946.15, both of which are incorporated by reference into this Agreement. The University is entitled to the benefits of sovereign immunity, including immunities from taxation.
20. **HEADINGS.** Headings have been included in this Agreement for convenience only and shall not affect the interpretation of any terms found herein.
21. **INDEMNIFICATION.** Payee shall hold the University and the UCF Board of Trustees and the University's officers, employees, agents and/or servants harmless and indemnify each of them against any and all liabilities, actions, damages, suits, proceedings, and judgments from claims arising or resulting from the acts or omissions of Payee, its employees, its agents or of others under Payee's control and supervision. If any part of a delivery to the University pursuant to this Agreement is protected by any patent, copyright, trademark, other intellectual property right or other right, Payee also shall indemnify and hold harmless the University and the UCF Board of Trustees and the University's officers, employees, agents and/or servants from and against any and all liabilities, actions, damages, suits, proceedings and judgments from claims instituted or recovered against the University by any person or persons whomsoever on account of the University's use or sale of such article in violation of rights under such patent, copyright, trademark, other intellectual property right or other right.
22. **INDEPENDENT CONTRACTOR.** Each of the parties is an independent contractor and nothing contained herein shall constitute or designate any of the employees or agents of one party as employees or agents of the other party.
23. **LEASED EQUIPMENT.** The risk of loss or damage to leased equipment; goods or property shall not transfer to the University except as provided in §680.219, Florida Statutes. Any security interest in the leased equipment, goods or property granted to Payee contrary to AGO 79-72 and AGO 80-9 is null and void. Limitation of remedies provisions, which are unconscionable under §§287.042(1) (c) and 672.719, Florida Statutes, are void.
24. **MATERIAL SAFETY DATA SHEET (MSDS).** In compliance with Florida Statutes, Ch. 442, a Material Safety Data Sheet (MSDS) must accompany any applicable item delivered under this Agreement.
25. **NON-PERFORMANCE.** Neither party shall be required to perform under this Agreement or any attachments or addenda hereto executed by the University's duly authorized signatory when such performance is delayed or prevented by any cause beyond the party's or parties' control. This Agreement and any attachments and addenda hereto executed by the University's duly authorized signatory may not be altered, amended, or assigned without the prior written agreement of all the parties.
26. **NOTICES.** Any written notices between the parties shall be sent by certified mail to the following addresses, or other addresses of which the parties shall have notified each other.

For UCF: Purchasing Department

12479 Research Parkway

Orlando, Fl 32826

bsargent@mail.ucf.edu

For Payee:




27. **PARKING.** The Payee shall ensure that all vehicles parked on campus for purposes relating to work resulting from this Agreement shall have proper parking permits. This applies to all personal vehicles and all marked and unmarked company vehicles that will be on any University campus for one (1) day or more or on a recurring basis. All such vehicles must be registered with University's Parking Services Department, and parking permits must be purchased by the Payee. Payee's vehicle(s) shall observe all parking rules and regulations. Failure to obtain parking permits, properly display them, and otherwise comply with all University's parking rules and regulations could result in the issuance of a parking ticket and/or towing at the expense of Payee or Payee's employees. UCF's Parking Services Department can be contacted at (407) 823-5812 for additional parking and parking fees/rates information.
28. **PUBLIC ENTITY CRIMES.** A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to a public entity; may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work; may not submit bids on leases of real property to a public entity; may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity; and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017, F.S., for Category Two, for a period of 36 months from the date of being placed on the convicted vendor list.
29. **PUBLIC RECORDS.** The Agreement may be canceled unilaterally by the University for refusal by the Payee to allow public access to all papers, documents, letters or other material subject to the provisions of Chapter 119, Florida Statutes, and made or received by the Payee in conjunction with the Agreement.
30. **TAXES.** The University shall not pay any intangible taxes, property taxes or sales taxes.
31. **VIETNAM ERA VETERANS READJUSTMENT ACT OF 1974.** The University and the Payee must comply with all provisions of: (i) §402:60-250.4 of the Vietnam Era Veterans Readjustment Act of 1974; (ii) §503:60-741.4 of the Rehabilitation Act of 1973; (iii) Executive Order 11246, as amended; and, (iv) the rules, regulations, and relevant orders of the U.S. Secretary of Labor.
32. **AMENDMENTS.** No changes or amendments to this Agreement are binding on the University unless made in legible writing that is signed by an attorney in the University's General Counsel's Office and the University's Purchasing Director or designee. Payee shall return this Agreement to the University's Purchasing Department at once with a written explanation if it is not acceptable in its entirety.
33. **USE OF CONTRACT BY OTHER GOVERNMENT AGENCIES.** At the option of the Payee, the use of the Agreement resulting from this solicitation may be extended to other governmental agencies, including the State of Florida, its agencies, political subdivisions, counties and cities. Each governmental agency allowed by the Payee to use this Agreement shall do so independent of any other governmental entity. Each agency shall be responsible for its own purchases and shall be liable only for goods or services ordered, received and accepted. No agency receives any liability by virtue of this bid and subsequent contract award.
34. **ATTACHMENTS AND ENTIRE AGREEMENT.** This Agreement and any attachments and/or addenda hereto that are executed by the University's duly authorized

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signatory constitutes the entire and exclusive agreement between the parties. Attachments and/or addenda may include, but are not limited to, the University's ITB/RFP, if any, including all the University's ITB/RFP specifications, and the Payee's ITB/RFP response, if applicable. In the event of any conflict or inconsistency between this Agreement and the provisions of attached documents, the order of priority is:

- A. The University's ITB/RFP and ITB/RFP specifications, if any;
- B. this Agreement;
- C. Payee's ITB/RFP response; and
- D. any other attached documents signed by the University's official signatory at the time the Agreement is executed.

UNIVERSITY OF CENTRAL FLORIDA

Signature: 
Printed: Raymond S. Puskas
Title: Director of Purchasing
Date: 04/29/2010

ITC SYSTEMS

Signature: 
Printed: B C Richardson
Title: CEO
Date: 2010-04-29
Address: 49 Railside Rd
Toronto ON M3A 1B3

Telephone: 416-289-2344
Facsimile: 416-289-4790
FEID#/SS#: 582062369

ATTACHMENT "A" PRICE SCHEDULE

If applicable, divide the Agreement into units of deliverables including, but not limited to, reports, findings and drafts that must be received by a stated date and accepted in writing by the University before payment.

In accordance with the University of Central Florida's RFP No. 1012MCSA, ITC SYSTEMS proposal, APPENDIX A, and APPENDIX B.

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ATTACHMENT "B" PERFORMANCE CRITERIA

If applicable, describe in sufficient detail performance criteria that must be achieved by a stated date and accepted in writing by the University before payment. In accordance with the University of Central Florida's RFP No. 1012MCSA, ITC SYSTEMS proposal, APPENDIX A, and APPENDIX B.

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APPENDIX "A" Proposal Discussion and Clarifications

1) What is your company philosophy on process and number of version upgrades?

Can you give examples of changes made to the system on a client's request?

- 1a) ITC Systems follows best practices in all of its processes. This includes: design documentation, engineering process, validation of new code and new hardware, user manual finalization, service and support training, manufacturing & tooling design, start up process for production, validation of end result, customer beta testing, confirmation of operation, final production notes and process, release to Sales and/or Service & Support departments for distribution.

Typically, the company will release a software version update every six (6) months that includes new features. This release will also include any 'fixes' to the code that have occurred within that timeframe.

- 1b) An example of a change requested by a customer would be the recent installation at Kennesaw State University in Atlanta. The customer was opening a new dining hall that would feed 1,200 students per seating (breakfast, lunch, dinner). Their requirement was to have hand scanners integrated into the Multiplan system on campus operating turnstiles at the entrance.

ITC Systems integrated the solution so that students and guests can access the food court area by swiping their card with a scan of their hand to engage the turnstile. This is a great application example of how we can work with our clients to enhance their experience and the students' enjoyment on campus.

2) Are you part of the PCI List of Validated Payment Applications vendor list?

ITC Systems is PCI-DSS certified and utilizes Tender Retail which is PA-DSS certified to process credit card transaction. Tender Retail can be found on the PCI List of Validated Payment Applications vendor list. The Sharp registers utilize DataCap for processing credit card transactions and they can also be found on the PCI List of Validated Payment Applications vendor list.

3) Does your company use a different name than what is listed on your business card for the PCI List of Validated Payment Applications?

Our company utilizes Tender Retail, Merchant connect Multi gateway software to process credit card transactions.



The Sharp registers utilize DataCap for processing credit card transactions

- 4) **Can you point us to the link that shows that you have been reviewed and approved?**

Tender Retail

https://www.pcisecuritystandards.org/security_standards/vpa/vpa_approval_list.html?mn=T

DataCap

https://www.pcisecuritystandards.org/security_standards/vpa/vpa_approval_list.html?mn=D

- 5) **Has your code been reviewed by a neutral third party assessor or do you have an application level firewall that can sit in front from the internet facing servers?**

Our development procedures, processes and security standards have been reviewed by SPI Guard and we have received our PCI-DSS Certificate. Tender Retail has also been reviewed by a third party and has received PA-DSS certification.

- 6) **Why are the last four numbers of the credit card stored if you are offloading the transaction to a third party such as GoVolution?**

Multiplan stores the last four Digits of the credit card number for receipt purposes. If the receipt data were to be provided to the end user by GoVolution then the full card number could be padded if required.

- 7) **Is the entire card stored as an encrypted file and only the last four digits in clear text?**

Multiplan never stores credit card numbers other than the last four Digits for receipt purposes. Tender Retail stores transaction information encrypted temporarily until transactions are settled and then these are wiped from the system.

- 8) **Is the CVV (the three or four digit code that is usually asked for in card-not-present situations) stored in the database? Please elaborate on this process and the reasoning behind it.**

Multiplan never stores the CVV number. Tender Retail stores transaction information encrypted temporarily until transactions are settled and then these are wiped from the system.

- 9) **What information is typically encoded on the magnetic stripe for academic institutions?**

Typically academic institutions utilize the following encoding standard published by ABA (American Banking Association) listed below. Track 2 Data is limited to numeric only with special characters (no alpha characters).



- (a) Start sentinel — one character (generally ';')
- (b) Primary account number (PAN) — up to 19 characters. This needs to be a unique number which must change upon issuance of a new card. This number could be comprised of a static number followed by a randomly generated sequence of numbers typically 4 digits.
- (c) Separator — one char (generally '=')
- (d) Expiration date — four characters in the form YYMM.
- (e) End sentinel — one character (generally '')
- (f) Longitudinal redundancy check (LRC) is one character and a validity character calculated from other data on the track. It should be noted that most reader devices do not return this value when the card is swiped to the presentation layer, and use it only to verify the input internally to the reader.

10) **Provide the name and address of a local company that will Service and Support the Sharp equipment specified?**

DYNAMIC BUSINESS RESOLUTIONS, INC.

791 BUSINESS PK BLVD.

WINTER GARDEN, FL 34787

Tel No. 407-851-3908

Mr. Drew Bennet

11) **Provide detail on how franchise equipment will interfaces with Sharp POS systems (Example BK "Kitchen Minder")?**

We can interface a variety of peripherals like kitchen monitors to the Sharp UP-3500 registers. If we can get a list of the ones you have on site then we can determine if they are capable of being interfaced or if a substitute would work.

With regards to Kitchen Minder from Burger King the Sharp UP-3500 is not an approved POS and as such would not qualify for that store. The Micros is approved and my thought would be to leave Burger King with the newer Micros registers and use the vx-570 at that location for students to swipe their card at.

12) **In the food service area there may be a need to modify or create additional reports both with the Sharp System and ITC, what will the process be if this is required?**

First we will determine if the report can be gained from either the Sharp Data Wizard software or the Multiplan software.

If not then we will determine if the data can be drawn/exported in a flat file format for use with a database or spread sheet.

If not then we will write a script to manage the T-Log data detail and produce an export that you can use in a csv format.

- 13) **Is ITC & Sharp willing to add, modify, and enhance POS reporting functions & develop live polling?**

See question 12 for the answer to the reporting. The Sharp Data Wizard can be set to poll the registers at anytime of the day and as many times per day as desired. This is live polling and can happen while the register is in use (as demonstrated on Wednesday).

- 14) **What commitment level does ITC have with integrating ARAMARK's Campus Dish meal plan purchasing function with ITC systems?**

Aramark would post the export file to a FTP site from Campus Dish and ITC Systems will schedule an import into Multiplan so that the student can use the plan when they swipe the card at a food service location. Details need to be outlined and worked out between us.

- 15) **Can ITC/Sharp develop tax fields pertaining to each tender as part of a standardize report?**

Taxes are typically assigned to the item and not the tender. We would need to have some more info to determine the action on this request.

- 16) **Can ITC capture a report to distinguish tenders on meal plan purchases (ex. EZ-Pay, Credit card paid in full, etc.)?**

Yes, we agreed during the meeting that we would work those details out with Aramark and implement this into Multiplan.

- 17) **UCF is the largest university in Florida and the third largest in the nation. As such, we require prices and discounts from partnering vendors to be equal to or better than their most preferred existing clients. What assurance can ITC give us that their proposed prices are in the aforementioned category? What guarantees are ITC prepared to offer as a corrective measure in the event ITC or UCF later discover that UCF is in fact not receiving preferred customer pricing?**

We agree to give you equal or better pricing than any other higher educational institution would receive. We will further guarantee that should you discover that another school has received a price that is below what you have paid then ITC Systems will issue a credit to UCF's account.



APPENDIX "B" RE-QUOTE OF SPECIFIC AREAS

(Pay for Print and Food Services)

ITC Systems Notes: Re-quote on specific areas for the Pay for Print and the Food Service. Also a quote on the Kiosk Loader to replace the current product offering.

Item #	Item Description	Minimum Requirements /Specifications	ITC Systems Description on our Products to meet the need of the 'Minimum Requirements/Specifications'	Qty	Installation & Training Costs	Annual Service & Maintenance Contract Required - Yes /No - Cost	Cost for Annual Maintenance	Warranty Coverage	Unit Price	Extended Total	Additional Year Software License and Support Cost	Additional Year Software License and Support Costs
Printing Options												
A	Print Server Software	Server License for Print Manager if an existing print vendor is currently installed.	6040-SO Print Manager Server Module • Supports PCL and Postscript printer drivers • Unlimited print queues and printers • Interfaces with Multiplan for online print tracking and charging • Used in large networked environments • Counts pages • Tracks all network printing	4	\$2,500.00	Yes - a mandatory support and license fee is required	\$900.00	Part of the yearly support fee	\$0.00	\$0.00	\$3,600.00	\$14,400.00
A1	Print Server Software	Server License for Print Manager if an existing print vendor is <u>not</u> currently installed.	6040-SO Print Manager Server Module • Supports PCL and Postscript printer drivers • Unlimited print queues and printers • Interfaces with Multiplan for online print tracking and charging • Used in large networked environments • Counts pages • Tracks all network printing	0	\$0.00	Yes - a mandatory support and license fee is required	\$900.00	Part of the yearly support fee	\$3,000.00	\$0.00	\$0.00	\$0.00
B	Print Release Software	Print Release Stations in Library, the labs and other pay for print locations. if an existing print vendor is installed	6040-CO Print Manager Client Release Station module • Calculates job costs based on pages in print job • Easy to set up and customize GUI • Many Audit trails available • Optional password/PIN protection for print job security with Pop Up • Interfaces online with Multiplan to charge for print jobs • Runs on a basic PC using a keyboard with swipe	41	\$5,125.00	Yes - a mandatory support and license fee is required	\$350.00	Part of the yearly support fee	\$0.00	\$0.00	\$14,350.00	\$57,400.00
B1	Print Release Software	Print Release Stations in Library, the labs and other pay for print locations.	6040-CO Print Manager Client Release Station module • Calculates job costs based on pages in print job • Easy to set up and customize GUI • Many Audit trails available • Optional password/PIN protection for print job security with Pop Up • Interfaces online with Multiplan to charge for print jobs • Runs on a basic PC using a keyboard with swipe	0	\$0.00	Yes - a mandatory support and license fee is required	\$350.00	Part of the yearly support fee	\$1,165.00	\$0.00	\$0.00	\$0.00

C	Pop up program	Pop up window to allow for the naming of a print job on PC's and Mac's	6040-PU Print Manager Pop Up Module <ul style="list-style-type: none"> • Enables users to name their jobs • Users can also use the password feature to protect against anyone from seeing their print job at the release station • Works on Mac and Windows based Computers • Can calculate print job costs 	0	TBD once we know how many work stations they are to be used on	Yes - a mandatory support and license fee is required	\$7.50	Part of the yearly support fee	\$25.00	\$0.00	\$0.00	\$0.00
D	Wireless Printing	Need to print from anywhere wirelessly or over the internet without the need to download print drivers	6040-RP Remote Printing Module <ul style="list-style-type: none"> • Allows for wireless printing • Allows for printing over the Internet • No drivers need be downloaded • Can print to any designated printers on a network (ie) to a school library printer • Jobs are routed to the Print Manager Server and held until released 	5	\$1,250.00	Yes - a mandatory support and license fee is required	\$110.00	Part of the yearly support fee	\$500.00	\$2,500.00	\$550.00	\$2,200.00

Note: Item # 'A' & 'B' would replace the existing Phaeros and iTeam software and as such we are willing to make the replacement at no up front charge. The only cost to UCF is the support and license fee as shown. Item 'C' and 'D' are options to the print side should you decide to go with our Print Manger Solution.

POS Cash Register Options for Food Service

E	New Cash Registers	Standard Cash Register Features as found in POS Terminals that have TCP/IP connectivity	Touch Screen UP-3500 POS Register <ul style="list-style-type: none"> • TCP/IP connection interfaced to Multiplan • Accepts ABA encoded mag stripe cards including credit card • Operate offline • Cash drawer • Dual printers, receipt & journal • Programming through web based software • Multiple peripherals capability (barcode, scale, kitchen printer, kitchen monitor, coin dispenser, drink dispenser) • Split tender capabilities (multiple payment types) • Hold/recall order interrupt • R/A for deposits to accounts • Tray subtotals • Hourly traffic reports <ul style="list-style-type: none"> * X & Z reports * Open table list * SD slot for data collection/backup * Web based transaction data reporting for all registers in system (shows trends, variances, sales and more) *Tax removal by profile where meals are tax exempt 	20	\$10,000.00	Yes - will need to have local support by a registered Sharp dealer in Orlando. The price quoted for the support does not include the local on-site service and	\$720.00	90 days - on site	\$3,600.00	\$72,000.00	\$14,400.00	\$57,600.00
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Note: this price does not include the cost of the peripherals such as the credit card modem, the kitchen printer, kitchen monitors, scales, barcode scanners, etc. Once we know what is needed and the quantity then I can price these options for UCF.

Note: this price does not include the cost of training the local Sharp dealer on the service of this account.

F	POS data	Web based transaction data reporting for all registers in system (shows trends, variances, sales and more)	Sharp Data Wizard program and management software - programs the plu's, media keys, etc.; collects all sale/transaction data from registers; reports data in a multiple of ways; provides inventory information on what is sold and more.	1	\$500.00	Yes - license fee and support	\$600.00	n/a	\$3,000.00	\$3,000.00	\$600.00	\$2,400.00
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Kiosk Option

G	Unattended Kiosk w/card dispenser	<p>Allows card holder to value their declining debit account using cash or credit cards</p> <p>Accepts ABA encoded mag stripe cards</p> <p>Supports TCP/IP Connection</p> <p>Supports PIN protection and allows minimum purchase amount control</p> <p>Integrated card dispenser</p> <p>Touch Screen with ability to stream</p> <p>info to it</p> <p>Tracks each bill deposited</p> <p>Terminal time upgraded</p> <p>Ability to upgrade</p> <p>PCI DOSS Compliant</p>	<p>7095U-SW-DP NetLink Touch Screen Kiosk with card dispense and printer</p> <ul style="list-style-type: none"> • 17" Touch Screen, PC based • TCP/IP connection to Multiplan • Accepts ABA encoded mag stripe cards including credit card • Adds value to accounts in Multiplan with currency or credit cards • PIN • Receipt printer • Card dispense for visitor cards • Tracks each bill deposited • Terminal time auto set daily by back end system <p>This unit is free standing</p>	4	\$2,000.00	<p>Will perform repairs as needed, components can be easily shipped to ITC</p> <p>Systems for repair/replacement at our regular shop rates</p>	\$825.00	1 year parts and labor - return to depot	\$8,250.00	\$33,000.00	\$3,300.00	\$13,200.00
					\$20,875.00					\$110,500.00	\$36,800.00	\$147,200.00